

Summit County Library Strategic Plan 2025-2027

The Summit County Library Strategic Plan is reviewed regularly by staff and reviewed annually by the Library Board during its November meetings in 2025, 2026, and 2027. This plan has been influenced by Library Board recommendations, public survey data (conducted August 1 through September 15, 2024), and staff survey data (conducted September 3 through October 11, 2024).

Mission: To enrich lives and communities by empowering citizens and inspiring lifelong learning.

Vision: Summit County Library is relied on as a community bridge to resources and services offered in a safe, inclusive, and accessible space.

Values: Ignite Curiosity, Advance Knowledge, Support Community

Goal 1: Continue to expand the user experience for library patrons.

- Objective 1: Expand physical and digital collections and resources.
- Objective 2: Enhance program offerings and marketing to continue meeting and exceeding the needs of our community.
- Objective 3: Increase offerings and outreach for underserved community populations.
- Objective 4: Enhance patron privacy and ensure data collection and usage is in compliance with State law and County privacy policies.

Goal 2: Serve as a welcoming and inclusive gathering space for all.

- Objective 1: Upgrade or enhance library facilities to serve as vibrant community centers.
- Objective 2: Foster positive relationships and daily interactions between staff and patrons and among community members.
- Objective 3: Update and streamline borrower registration policies and card types to increase efficiency and better serve the community.

Goal 3: Nurture a culture where all staff feel empowered and valued.

- Objective 1: Foster positive relationships, support, and equity among staff members.
- Objective 2: Enhance collaboration and idea sharing between branches.
- Objective 3: Create physical environments that support daily operations.